

# Take your business to the next level with the Zenith SME Business Card.



## Enjoy:

- Free customized digital SME training
- Free marketing toolkits
- Visa Practical skills training...and so much more!



## FAQs

### 1 What is the ZENITH SME BUSINESS CARD?

The Zenith SME Business Card is a Visa Debit card issued to the Bank's SME and Small Corporate customers to enable customers make secure payments for goods and services.

### 2 Which group of customers are eligible to obtain the ZENITH SME BUSINESS CARD?

Small and Medium Scale Enterprises (SMEs)

SMEs are classified into:

- Micro Enterprise (1-10 Employees)
- Small Enterprise (11-30 Employees)
- Medium Enterprise (31-100 Employees) *(Small Corporate customers fall in this category)*

### 3 What are the features of the ZENITH SME BUSINESS CARD?

- Worldwide ATM withdrawal
- Worldwide POS acceptance
- Can be used online
- Valid for two (2) years
- Contactless payment enabled
- Embossed card
- Chip and PIN enabled
- EMV Compliant to mitigate the risk of fraud



Please scroll down



#### **4 What benefits come with owning a ZENITH SME BUSINESS CARD?**

- Convenient
- 24/7 access to funds
- Secure payment channel
- Access to Visa Practical skills training
- Business services at discounted rates – e.g. Courier, Twitter Ads, Microsoft Office, Shopify etc.
- Access to business offers via: <https://smeoffers.poshvine.com>

#### **5 How do I request for a ZENITH SME BUSINESS CARD?**

Business customers can apply for the Zenith SME Business Card either in person at any Zenith Bank branch or by downloading the form from [www.zenithbank.com.gh](http://www.zenithbank.com.gh).

After filling and signing the form, it can be scanned and emailed to your designated **Relationship Manager** or to [SMEBUSINESSCARD@zenithbank.com.gh](mailto:SMEBUSINESSCARD@zenithbank.com.gh).

\*Note: This option is only available to customers with Fax and Email indemnity in place on their accounts.

#### **6 Do I need to have a ZENITH SME BUSINESS CARD to access the services?**

Yes. The additional benefits and features are available to cardholders only.

#### **7 Can more than one individual be nominated to apply for the ZENITH SME BUSINESS CARD?**

The authorised signatories may nominate more than one individual on the Zenith SME Business card application form.

#### **8 Will the ZENITH SME BUSINESS CARD be issued in business name or individual name?**

Depending on your request, the Zenith SME Business Card can bear either the nominated names of the company or just the company's name.

#### **9 Who do I contact to make enquiries or requests for the ZENITH SME BUSINESS CARD?**

You can reach out to your Relationship Manager or call Zenith Direct 24/7 via 0302680884/0302611500 or [cardservices@zenithbank.com.gh](mailto:cardservices@zenithbank.com.gh) / [SMEBUSINESSCARD@zenithbank.com.gh](mailto:SMEBUSINESSCARD@zenithbank.com.gh)

#### **10 What is the procedure for a ZENITH SME BUSINESS CARD replacement?**

Card replacement requests can be made at any Zenith Bank branch nationwide or through your Relationship Manager. Alternatively, replacement requests can be sent to [SMEBUSINESSCARD@zenithbank.com.gh](mailto:SMEBUSINESSCARD@zenithbank.com.gh).

#### **11 Can non-account holders request for a ZENITH SME BUSINESS CARD?**

This card is exclusive to SME account holders of the Bank only. Potential customers can simply visit any Zenith Bank branch nationwide to fill out an account opening form and enjoy these benefits on the card. Information about other SME Business card categories will be shared in due course.